

## SERVICE BRIEF

# Healthcare IT - Support and Best Practices

Reduce costs, increase the quality of the care provided, and improve the lives of patients with Managed IT services.

### IT Support Specifically Tuned to Healthcare Providers

*Incorporating proactive managed services presents an opportunity for a move toward secure, streamlined healthcare.*

Healthcare IT can best be explained as technology that allows the secure exchange of medical and patient information between healthcare providers, patients, insurers, and other administrative entities.

With the 1996 Health Insurance Portability and Accountability Act (HIPAA) the U.S. Government established privacy rules that regulate the use and disclosure of a patient's healthcare information. This law initially stunted the healthcare industry's ability to move into the digital age, but IT firms like Telesys are meeting HIPAA compliance standards, and opportunities are rapidly expanding.

### The Future of Healthcare

*Health maintenance practices have been mandated by the U.S. Government to reform the way they use information technology.*

Part of the American Recovery and Reinvestment Act of 2009 includes a section called the Health Information Technology for Economic and Clinical Health Act (HITECH) which ensures that more will be done to incorporate IT into the healthcare field by requiring health service providers to meet U.S. Government-mandated checkpoints with regards to that organization's implementation of applicable technologies.

Telesys can provide all the relevant information that your organization needs to begin learning the best practices for utilizing IT to cut costs, reduce downtime, and offer the most efficient care possible.

### Infrastructure Solutions

*Your practice's conversion to Electronic Health/Medical Records require secure data storage capabilities.*

In the very near future all medical records will be stored digitally. Moving from an archaic file folder system to a EHR/EMR requires maintained network infrastructure, security, and backup solutions. We can help you establish HIPAA and HITECH-compliant solutions while maintaining your technology to keep it running smoothly so you can focus on your patients.

Telesys is here to guide your practice through the process of utilizing applicable IT resources to seamlessly meet the challenges that your practice faces.



### Features

- Virtual Infrastructure offers customizable HIPAA and HITECH-compliant solutions
- Network security and firewall
- Communication solutions
- Proactive management of all your practice's on-site IT
- Electronic Medical Records and enterprise-strength data backup

### Benefits

- Improve the quality of patient care
- Protect private patient information
- Go green with digital records
- Stagnate or reduce healthcare costs
- Reduce IT costs and downtime
- Limit misinterpretations and medical service errors.
- Administrative efficiency
- Standardization of technology between multiple offices

**"Your business' voice and data solution provider."**